



Pass It On
C E N T E R

... the National AT Reuse Center

Report

2010 National Task Force Meeting

Georgia Tech Hotel and Conference Center
Atlanta, Georgia
May 18 and 19, 2010

Pass It On Center
Georgia Department of Labor
1700 Century Circle, Suite 300
Atlanta, GA 30045
www.passitoncenter.org

2010 Pass It On Center National Task Force Meeting

Attending in person:

Joy Kniskern, Pass It On Center (PIOC)
Carolyn Phillips, Pass It On Center
Chris Brand, Friends of Adults and Children Too (FODAC)
Caroline Van Howe, Assistive Technology Industry Association (ATIA)
Nancy Meidenbauer, National Assistive Technology Technical Assistance Partnership (NATTAP)
Deborah Buck, Association of Assistive Technology Act Programs (ATAP)
Sara Sack, University of Kansas/Assistive Technology for Kansans
Robert Todd, Georgia Tech/Center for Assistive Technology and Environmental Access (CATEA)
George Heake, Institute on Disabilities Temple University and Pass It On Center
Amy Goldman, Pennsylvania Initiative on Assistive Technology, Temple University and Pass It On Center
Lindsey Bean Kampwerth, Paraquad and Pass It On Center
Liz Persaud, Georgia Tools for Life/Pass It On Center
Connie Freier, Pass It On Center
Joanne Willis, Touch the Future - ReBoot
Rhonda Perling, Georgia Tools for Life
Trish Redmon, Pass It On Center
Martha Rust, Georgia Tools for Life
Meredith Phillips, Georgia Tools for Life/Pass It On Center

Attending via Webinar/audio conferencing:

Rob Groenendaal, Rehabilitation Services Administration (RSA)
Brian Bard, Rehabilitation Services Administration (RSA)
Jessica Brodey, JBM Policy Consulting/Pass It On Center
Bruce Stovall, New England Assistive Technology Marketplace
Lee Learson, Creative Pathways Associates

Task Force members unable to attend:

Jeremy Buzzell, U.S. Department of Education/Office of Special Education and Rehabilitative Services (OSERS)
Rita Hostak, Sunrise Medical
M. Nell Bailey, NATTAP
Beth Mineo, Delaware Assistive Technology Initiative
Kerri Morgan, Washington University and Paraquad Inc.
Julie Nesbit, Louisiana Assistive Technology Access Network (LATAN)

DISCLAIMER

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AGENDA

Meeting Objectives:

- To review and discuss progress and proposed plans of the Pass It On Center
- To further focus the goals of Task Force Study Groups
- To provide a forum for sharing and exchanging information about national assistive technology (AT) reuse issues

Tuesday, May 18, 2010 - Where We Are

8:00 a.m. Continental Breakfast and Networking

9:00 a.m. Welcome, Introduction, and Meeting Objectives

Carolyn Phillips, Program Director
Joy Kniskern, Principal Investigator

9:30 a.m. Highlights of the Year in Review – Pass It On Center –

Carolyn Phillips and Liz Persaud

- **Spotlight on Specific Events, including:**
 - **ATIA Pre-Conference – (Curriculum)**
 - **ATIA Strand**
 - **State Summits**
 - **Emergency Management & AT Reuse Leadership Summit Report**
 - **Western States AT Reuse Symposium**

10:30 a.m. Refreshment Break

**10:45 a.m. Progress, Hurdles and Exploring Solutions:
A Review of Initiatives, Discussion and NTF
Recommendations**

The Pass It On Center staff will share major initiatives, impacts of these initiatives and a focus for the coming year.

- Repackaging and Expanding the Knowledge Base to Create Mini-Guides – Trish Redmon and Lindsey Kampwerth
- Using the Indicators of Quality for AT Reuse (IQ-ATR) – Lindsey Kampwerth and Trish Redmon

12:00 p.m. Networking and Sharing Lunch

**1:00 p.m. Continuation of Review of Initiatives, Discussion and NTF
Recommendations**

Work to support the sustainability of AT reuse programs (i.e., the initiatives identified in the discussion below).

- AT Reuse Program Models - Joy Kniskern
- Training and Technical Assistance – Carolyn Phillips and Liz Persaud
- Third-Party Collaborations and Next Steps – Sara Sack and Joy Kniskern
 - Transition of AT in Public Schools
- Manufacturer and Supplier Relationships – Joy Kniskern
 - Complex Rehabilitation

2:45 p.m. Refreshment Break

3:00 p.m. Continuation of Review of Initiatives, Discussion and NTF Recommendations

- Emergency Management, Collaboration and Next Steps - George Heake and Amy Goldman
- Pass It On Center National Database Concepts – Carolyn Phillips and Liz Persaud Ca-
 - NEED AT

4:30 p.m. Wrap Up and Setting Expectations for Tomorrow

5:00 p.m. Dinner on Your Own or with Pass It On Staff Available

Wednesday, May 19, 2010

Where We Are Going – Clarifying Year Four Plans and Commitments

8:00 a.m. Continental Breakfast and Networking

9:00 a.m. Continued Discussion of Study Groups Including - Sustainability Planning

11:00 a.m. Plans and Commitments for Year Five

12:00 p.m. Working Lunch

1:00 p.m. Continued Plans and Commitments for Year Five

3:00 p.m. Adjourn

Welcome, Introduction and Meeting Objectives

Carolyn Phillips welcomed the group. She noted that more efforts like the Emergency Management and Assistive Technology (AT) Reuse Summit Report are anticipated. She shared a favorite saying about the compass and the clock, and emphasized the need for focus in this fourth year and the coming last year of the five-year project.

The objective of the meeting is to leave with good plans for Year Five and beyond. Some partners have indicated the desire to do research with the Pass It On Center (PIOC) in specific areas.

Joy Kniskern reviewed the objectives for the meeting. (See agenda above.)

Joy noted that all reuse programs should be identifying opportunities. For example, Grady Hospital, a city hospital in downtown Atlanta, has 300 wheelchairs disappear each month. Chris Brand of Friends of Adults and Children Too (FODAC) is working with Grady to address this problem. It raises the question: What should PIOC be doing with hospitals?

PIOC is focused on addressing issues of national significance, providing technical assistance and coordinating and networking entities.

Highlights of the Year in Review – Pass It On Center

Carolyn Phillips and Liz Persaud

National AT Reuse Conference

PIOC and the National Assistive Technology Technical Assistance Partnership (NATTAP) sponsored the 2009 National AT Reuse Conference, which attracted 138 attendees. The response was tremendous and people have asked when the next one will be held. Because these are not held frequently, those who asked have been pointed toward the Assistive Technology Industry Association (ATIA) Conference and the Pass It On Center's Reuse Strand. Participants at the reuse conference focused on program improvement. The presentations and handouts are posted on the PIOC Web site and have proved helpful to those who could not attend.

ATIA Pre-Conference (Curriculum)

The Pass It On Center presented its first Pre-Conference at ATIA in Orlando in January. The all-day workshop, *How to Start or Improve an AT Reuse Program*, drew 14 participants. Instructors from Pass It On Center and AT reuse programs presented the sessions. Trish Redmon compiled the curriculum and instructional materials. The session evaluations were positive, with the only request for change being time for more discussion. The schedule will be modified for the Chicago conference.

ATIA AT Reuse Strand

Pass It On Center again presented a Reuse Strand of ten sessions instructed by leaders from reuse programs and members of the PIOC team:

- *Where to Begin and How to Build an AT Reuse Program* – Jessica Brodey and Alma Burgess
- *Research on AT Reuse Outcomes and Effectiveness* – Lindsey Kampwerth and Kerri Morgan
- *Developing Policies and Procedures for AT Reuse Programs* – Jessica Brodey
- *Matching Persons with AT for Demo/Loan and Reuse Programs* – Lindsey Kampwerth and Clayton Guffey
- *Tracking Inventory and Providing Data* – Martha Rust and Clayton Guffey
- *Evaluation and Sanitization* – Sam Creech and Lindsey Kampwerth
- *Developing Collaborations and Partnerships to Operate an Equipment Reutilization Program* – Sara Sack
- *Assistive Technology in Emergency Planning, Response and Recovery* – George Heake
- *Refurbishment, Recycling and E-Waste* – Jessica Brodey and Bob Rust
- *Return on Investment and Budget Development for Reutilization Programs* – Sara Sack

State Summits

Joy Kniskern, Carolyn Phillips and Liz Persaud have attended a number of state summits. Planning assistance has helped states to build partnerships with other programs within the state who are interested in reuse. Virginia has secured additional funding through a partnership with a spinal injury group. South Carolina had a very successful meeting this year. Joanne Willis also attended this meeting and noted that significant partnerships are taking root. Carolyn went to Puerto Rico for a site visit and provided feedback for improvement in the AT sanitization program.

Many other summits are on the calendar. Arizona has a summit scheduled for this fall. California is planning a summit. Alaska has requested assistance to “get back into the loop.” Puerto Rico has requested another visit. The Virgin Islands invited a group (Carolyn, Joy, Liz, Sara Sack and Lindsey Kampwerth) for a territory summit so that all the groups interested in reuse can attend. The Pacific Territories have requested a visit to Guam, American Samoa and the Northern Marianas. Transportation is a major issue there. A plan is needed to find a place to stage equipment. George Heake is working with contacts in American Samoa to identify needs and with the Army on transport. Sara noted that Kansas has a significant amount of good pediatric equipment available.

Emergency Management & AT Reuse Leadership Summit Report

[Presentation; Summit Report to be posted]

Amy Goldman reviewed the National Leadership Summit on Emergency Management and AT Reuse that was held in Washington, D.C., in March. This conference was the first to draw representatives together from key government agencies, AT reuse groups and advocacy organizations to address the reuse of AT in responding to emergencies. Amy explained some of the major concerns addressed at the conference:

- Need for involvement of AT reuse programs in the local emergency response structure
- Need for people with functional needs to be proactive in preparing for emergencies on a personal level
- Need to integrate people with functional needs into the emergency response infrastructure
- Need for AT and AT reuse information in the training of emergency response workers and all AT professionals
- Absence of standards for uniform/universal power sources and interfaces for AT, including but not limited to communication devices and power mobility
- Staging and delivering AT for reuse in disasters (need to apply logistics, supply chain management)
- Need for widely disseminated standards for equipment that will be shipped for use during disasters (must be in good working order, sanitized and ready for use)
- Concerns about accessible communication before, during and after the disaster
- Concern that the ceiling on grants through the Stafford Act does not make provision for extra costs of installed AT devices or home modifications in the compensation process

The draft report from the Summit is in the hands of participants for review and comment (due on Tuesday, May 25). After final revisions are made to the document, it will be posted to the PIOC Web site and publicized through media releases.

Western States AT Reuse Symposium

Carolyn Phillips

[See presentation]

Last year at the National AT Reuse Conference, representatives from six Western states asked to hold a conference focused more on their specific issues. The Western States Symposium was held in Salt Lake City on March 11 and 12 this year. Carolyn Phillips, Joy Kniskern, Nancy Meidenbauer from NATTAP and Rob Groenendaal from the Rehabilitation Services Administration (RSA) attended. A total of 38 people attended, including representatives from AT Act programs, subcontractors, two vendors and a Vocational Rehabilitation representative. State AT Act directors were invited and invitations to others within their state were at their discretion. North Dakota, South Dakota, Missouri and Oklahoma were not represented. This conference defined Western states as everything west of the Mississippi. The U.S. Census identifies only 13 states as Western. Perhaps there is a need for a separate symposium for the Midwestern states.

The group identified points for collaboration and strategies. They did an environmental scan of existing programs. Some of the issues that need assistance are funding, staffing, marketing, collaboration, transportation, space, operations, storage, liability, quality assurance and sanitization. The group identified visions for the region that included disregarding state borders to make access is easier to resources. Their top five priorities in order of importance are:

1. Create a sustainable virtual network model.

A universal classification system is needed to facilitate building a database. Deborah Buck cautioned against inventing another taxonomy to meet these needs. Several taxonomies exist but none provides the detail needed. The NISAT taxonomy for reporting is

a start. Amy noted that HCPCS coding classification is an option for finite device description, although the danger is that these codes can be “micro” down to specific parts. Chris Brand suggested, and Sara Sack agreed, that a client-centered database may be an option.

Questions:

1. What is the proposed use of this database?
2. Will it have international applications? PIOC has a local contact with the United Nations group working on G3ict/GAAT – The Global Initiative for Inclusive Information and Communication Technologies/ Georgia Alliance for Accessible Technologies.
3. What are the implications of healthcare reform to this effort?

2. Adopt common policies and procedures.

Issue: Many partners are independent living centers that are not using appropriate practices. Some national guidance is needed. Carolyn Phillips has recruited Paraquad, Three Rivers Center for Independent Living and Walton Options to present at the National Council on Independent Living (NCIL) Conference.

3. Leverage a Western states network.

This network would aid the Western states through group purchasing contracts to reduce the cost of transportation, parts, equipment and batteries. It could also create a regional fee-for-services model and focus on regional identification needs.

4. The Western states want to act locally, but aspire nationally.

The representatives believe that too much attention is given to Eastern states.

5. Develop a plan for emergency management.

They want to focus on the disasters most likely to occur in the Western region.

Pass It On Center: The Data for 2009

Carolyn Phillips reviewed some of the numbers.

- Last year some 400 requests were made to PIOC for assistance.
- Eleven Webinars were presented. Attendance averaged 25-30 per session. All are transcribed and archived on the PIOC site.
- A reuse strand of ten sessions was presented at ATIA.
- The first day-long Pre-Conference on *How to Start or Improve an AT Reuse Program* drew 14 participants and received good evaluations.
- Liz Persaud reported that the Pass It On Center Web site has averaged 1212 page views per day during the past year.
- PIOC has begun to explore the use of social media with Facebook. The page currently has 137 friends. An average of four people per week join. Facebook provides statistics on where these people are located. More people need to join to foster the expansion of this.

Liz Persaud is working to add more videos to YouTube. Both NEAT and Paraquad have contributed, but it drains valuable time from their programs. Most of these have focused on sanitization. PIOC is working with Michael and Jerilyn Leverette from Disability Connections in Macon. The Leverettes are collecting video from programs around the country as they travel in their RV. The objective is to capture appropriate practices.

Liz also reported that three blogs have been set up for the Center: PIOC, Emergency Preparedness and the Western States. One approach for the blogs is to contract with individuals to moderate the dedicated blog (for example, someone at Temple University for the Emergency Preparedness and someone for the Western states for that blog.)

Trish Redmon noted that some changes will be made to the PIOC Locations database to get more information and to automate an annual update request. Deborah Buck reported that the National Information System for Assistive Technology (NISAT) is working on an improved web-based data collection tool that could be expanded to support this.

Deborah Buck reported that Association of Assistive Technology Act Programs (ATAP) is celebrating the anniversary of the American with Disabilities Act. She would like AT reuse to be a part of that.

Caroline Van Howe announced that the ATIA Call for Papers for Chicago (October) and Orlando (January) has been extended to June 1 at the request of educators. The same program will be offered at both venues. ATIA has mailed 88,000 program announcements. She shared a copy of the announcement.

Progress, Hurdles and Exploring Solutions: A Review of Initiatives, Discussion and NTF Recommendations

Repackaging and Expanding the Knowledge Base to Create Mini-Guides

Trish Redmon and Lindsey Kampwerth

[See related presentation and handouts.]

Trish reviewed the development process of the Knowledge Base to date. She reported that it currently holds 610 objects. Approximately half of the existing content is devoted to Program Operations and User Services.

In compliance with the request to fill content gaps and assist with the development of policies and procedures, Trish and Lindsey have embarked on packaging a series of model policies and procedures for review by program leaders. This process is called “Adapt and Adopt” – with the initial draft created by the Pass It On Center, then adapted (revised to fit the requirements of the program (based on organizational type, AT reuse activities and size) and finally adopted as a portion of the working program operations manuals. The “adapted and adopted” version would then become one of several models on that topic in the Knowledge Base. Trish shared a brief model for Donations Accepted and a lengthy model for Sanitization that included extensive background information.

Some of the requested enhancements to the Knowledge Base were made, including an improved page printing capability, additional attachment types and the ability to tag content for multiple audiences.

Using the Indicators of Quality for AT Reuse (IQ-ATR)

Lindsey Kampwerth and Trish Redmon

[See presentation]

Lindsey reviewed the development of the Online Program Assessment Tool based on the IQ-ATR. She noted that in addition to the assessment tool, the IQ-ATR has been used to enhance the table of contents for a policies and procedures manual (developed by Jessica Brodey), as the basis for a project plan on how to start a reuse program (created by Trish and shared with a newly forming program in Alabama last fall), and to inform the development of the ATIA Pre-Conference curriculum.

Liz Persaud reported 36 users of the Online Program Assessment Tool prototype of which five are registered users and 31 are guests. Of those:

Organization Type

- 6 For Profit Organizations
- 4 Government
- 18 Non Profit
- 8 No Answer

Geographic Service Area

- 7 Local or Metro Area
- 7 Multi-State Regional
- 14 Statewide
- 8 No Answer

Population Served

- 27 All Disabilities
- 9 No Answer

Age Group Served

- 28 All ages
- 8 No Answer

Sara Sack used the Online Program Assessment Tool with six members of the Kansas team who assessed independently and had a discussion about the differences in their ratings.

Carolyn Phillips reported that someone in Kuwait has used the IQ-ATR and found much of it useful. Korea also inquired about it. It was suggested that users be asked how they learned about PIOC or the Indicators of Quality. Amy Goldman suggested that anyone who uses it as a program review tool be asked to provide feedback (e.g., incorporate an invitation to take the survey that “pops up” upon completing the program review tool).

Joy Kniskern suggested that it could be used in parallel with the NATTAP quality indicators (which go beyond reuse). Nancy Meidenbauer recommended that a modified version be developed for state programs and it should be emphasized that this is not part of formal program review. Amy suggested that the next level might be to identify indicators that are optional. Trish noted that Nancy suggested during the development of the Indicators of Quality that they be grouped into core indicators and optional indicators. Debo-

rah Buck suggested that a group external to PIOC define what is core and what is optional. The program may need to identify what is core or optional based on its own circumstances.

To better market use of the tool, it should be bumped “above the fold” on the PIOC home page. Some language should be created to ask if the user wants to explore how their program is doing. Success will be defined as expanded use of the tool, especially with planned work groups to evaluate programs.

Program Surveys and Telephone Interviews with Reuse Programs

Joy Kniskern

[See presentation]

Joy reviewed the work that has been done to date on program surveys. She, Jessica Brodey and Trish Redmon surveyed and interviewed programs. Sara Sack’s budget research from 2009 resulted in the definition of a first-ever sizing model for AT reuse programs. This fills a major gap in the definition of program models.

The current work is focused on the development of a white paper on why reuse matters. This paper would target potential funders for AT reuse programs: government, foundations and corporations. See the outline for proposed paper in the appendices. This paper involves the examination of programs by organizational type, AT reuse activities and size. A first step in developing models for the white paper and for the Knowledge Base is an examination of the strengths, weaknesses, opportunities and threats (SWOT). Joy and Trish performed a first-pass SWOT analysis of the various organizational types. The SWOT analysis needs the input of a wide range of program leaders to document their perceptions of strengths, weaknesses, opportunities and threats. [See Appendix B.]

Amy Goldman suggested case studies of programs in each organizational type. She also recommended that programs perform the SWOT analysis internally. It was suggested that all 12 demonstration grantees be profiled.

Sara suggested that the program profiles also include: structure of program, how it fits within the state, how to grow the program without damaging it, how many partners the program has, and what the partners contribute. Sara looks at the profile from the outcomes approach. The profiles need to show how the program works and address categories of devices. Some categories are easier to manage than others.

Carolyn Phillips requested that the profiles also include an explanation of the program’s distribution model (e.g., hub/spoke). Deborah Buck suggested budget detail to show how the total is used by expense categories.

Nancy Meidenbauer would like to see sustainability strategies included in the profiles. Donation drives should be included. It would be interesting to know where the program gets its inventory: how much from private pay, public funding sources (broken down by sources), funeral homes, etc.

Nancy asked if this information can be formatted in database fields so that it can be extracted in a variety of ways.

Deborah noted that this is an incremental process. We know much more about appropriate reuse now than we did a few years ago.

Webinars for Next Year

Carolyn Phillips noted that PIOC attempts to respond to requests for new information. Suggested topics for future Webinars were:

- Western States Symposium
- Sneak Preview of Conferences (ATIA does: deducts Webinar fee from Pre-Conference registration fee)
- Transportation/Distribution
- Facilities/Storage
- Collect inspirational stories
- Volunteers: where to get, liability issues
- Sustainability
- Reuse within vocational rehabilitation
- June Isaacson Kailes – Issue of Powering AT Devices in Emergencies
- AT Reuse within the School System
 - Is it open-ended loan? Cast under this label. Transfer ownership. Sharon Alderman and AT School Swap will be a good participant. Perhaps ask Marty Blair from Utah
 - ALS chapters; Minnesota speech therapy; Tri-State program in Philly region has vehicle program. Many schools need databases to track equipment.
- Other organizations with reuse (or open-ended loan) programs for designated populations (e.g., ALS – contact Alisa Brownlee, the national AT person for the ALS Society at alisabrownlee@yahoo.com)

Deborah Buck asked if it is possible to use some other technologies (in addition to PowerPoint® presentations) to convey information. She suggested that videos and a multimedia approach would enhance the Webinars. Caroline Van Howe indicated that ATIA (which provides the Webinar support for PIOC) has two platforms now. It has Live Meeting which allows video sharing, desktop sharing, etc. They have been using for this for six months. Technical support problems have declined. It does require extra support to make it accessible, and some government entities encountered problems with accessibility. Caroline said that ATIA will make this platform available to the PIOC.

Third-Party Collaborations and Next Steps

Sara Sack and Joy Kniskern

Sara Sack is continuing her exploration of program budgets that was begun last year. In the course of this research she identified the program size clusters.

Much was learned about partnerships this past year, but there is a long way to go. Requests for technical assistance were all over the board. There were some requests for building a business case to use with a legislature for AT reuse. Nebraska considered this with Sara's assistance. Building the business case became of paramount importance.

Medicaid is the third-party partner with the most activity occurring. The Veteran's Administration is next, followed by Vocational Rehabilitation. Many of these have used Ameri-

can Recovery and Reinvestment Act (ARRA) funds for device reutilization, but that prompts the question: What happens next year?

The size of the program budgets did not decline as much as expected (down only \$88,000 from \$1.8 million). Florida and Indiana have new money, and Kansas has a little new money. Georgia and Illinois are down, and Ohio lost \$27,500. Louisiana's restricted donations increased while state appropriations dropped. Deborah Buck indicated this data is not going to look as good in 2010.

However, programs have not reached out to new collaborative partners beyond the state-run programs. The base must be broadened to create more partners. Programs need to be better at how they approach potential partners and what they ask of them.

ATIA has a partnership program and has created an application form that describes what a potential partnership might be. PIOC might define this kind of application, perhaps like Aid Matrix.

Kansas has been reaching out to the insurance industry. Deborah said programs need to have the data to show who is being served. Kansas kept data on the use of \$180,000 with 1,000 people, of whom 12 reported that the program kept them out of an institution or got them out of one.

Kansas has one independent living center with a problem with disappearing inventory. They are going to test a scanning inventory system. It allows information to be captured about services offered, etc. Georgia is about to roll out a new scanning system. Perhaps PIOC should do a Webinar on this next year. Using 2D inventory labels (that make it easier to capture the data) opens opportunities to a broader volunteer pool.

Transition of AT in Public Schools

The issue of transitioning AT arises when students and parents question how to take AT to the next educational level (from one school to another or to college). This gets into the issue of what is required and who owns the technology. This is part of consumer choice. A document from Diane Golden details the history for ATAP.

Sara Sack reported that Vocational Rehabilitation is increasing its work in schools. Kansas is making a push to have all the technology that students need in place by age 14.

Caroline Van Howe noted that there are two kinds of reuse going on. One is reuse within the school system, which owns the devices. Amy Goldman noted that the school is required to make sure that the student has what is needed, not necessarily to buy it. Now families may sign permission to access Medicaid to get payment for the device. Amy Goldman will be doing an education Webinar for ATIA on school AT and the IEP. Deborah Buck said the Medicaid issue is very complicated and varies state by state.

School reuse is a major policy issue. Trish Redmon noted that school AT reuse is completely missing from the Knowledge Base and asked should this be addressed. Robert Todd questioned how many questions have been received on this subject. Carolyn Phillips said eight and Rhonda Perling noted that calls are coming from across the state about transitions. Robert says that CATEA also gets calls about this.

Manufacturer and Supplier Relationships

Joy Kniskern

[See presentation]

Complex Rehabilitation

This is an initiative in Georgia that has highlighted issues with manufacturer/supplier relationships. Georgia Medicaid approached Pass It On Center/Tools for Life after an issue arose after the billing of complex rehab under the “miscellaneous” category.

Complex rehab is medically necessary, individually configured devices that require evaluation, fitting, adjustment or programming. These products and services are designed to meet the specific and unique medical, physical and functional needs of an individual with a primary diagnosis resulting from a congenital disorder, progressive, or degenerative neuromuscular disease, or from certain types of injury or trauma.

What are current concerns of manufacturers and suppliers about complex rehab?

- Medicare has reduced the number of complex rehab categories that it covers.
- State Medicaid agencies have followed suit.
- Complex rehab requires many steps and types of equipment.
- Perception of AT reuse programs as a Band-Aid®
- Concerns that once the person has a device, albeit “stop gap” or interim, the buck will stop

AT Act programs are reporting issues of availability and long waits. Drilling down to identify barriers to accessing or acquiring complex rehab resulted in a timeline developed by Laura Cohen, Rehabilitation Technology Consultants, that shows the process can take from 24 to 32 weeks. Even the repairs that have a 30-day authorization period are unrealistic for power chair users. There is also an issue of people relocating to another state who encounter problems getting repairs done.

Contributors to the complex rehab initiative include:

Pat Puckett, Director of SILC
Wheesie Walker, National Seating and Mobility
Laura Cohen
Chris Brand, FODAC
Rita Hostak, Sunrise Medical
Joy Kniskern
Georgia Medicaid and Georgia Health Care Foundation

Deborah Buck questioned whether the organization funding the purchase of the equipment has abdicated responsibility for those people requesting repair services.

Jessica Brodey suggested involving the National Coalition for Assistive and Rehab Technology (NCART) and possibly the National Registry of Rehabilitation Technology Suppliers (NRRTS).

This research into complex rehab is being pursued by:

1. Surveying customers who request services from FODAC to identify barriers to complex rehab in Georgia.
2. Following up with phone calls.
3. Documenting needs and issues.
4. Referring for intervention.

5. Preparing a report.

Emergency Management, Collaboration and Next Steps

George Heake and Amy Goldman

[See presentation]

Amy Goldman reviewed the Emergency Management and AT Reuse Summit held in Washington, D.C., in March. Participation was invitational to optimize involvement. Participants included representatives from government, advocacy organizations, AT reuse programs and other related organizations. She noted some key lessons learned:

- Emergency Managers often don't know what AT is.
- Emergency Managers need to learn about AT reuse.
- AT programs need to learn how the emergency response system works.

Amy also summarized the recommendations that came out of the Summit. [These all appear in the final report from this Summit, which will be posted on the Pass It On Center web site when finalized.]

She noted that “functional needs” is now the preferred language to address people who need help. This term moves away from diagnostic labels.

The group needs to determine who else should be involved in this initiative, review the tasks in the report recommendations and identify the next steps.

June Isaacson Kailes gave a provocative presentation on the challenges for powering devices in emergencies. It was suggested that this would be an interesting Webinar. George Heake reported that Edward Tanzman from Argonne National Laboratory (ANL) became excited about the power challenges for AT and immediately secured ANL participation in the battery initiative. ATIA will work with them on the interface issues.

Aid Matrix is an existing system used by the Federal Emergency Management Agency (FEMA) and National Volunteer Organizations Active in Disaster (VOAD) for donations management. The problem was that George had no access to Aid Matrix. George finally got access after the Haiti earthquake. There is a need to make these tools accessible (Section 508/WCAG compliant) as well as others such as the Sahana and Ushahidi software tools used for emergency management and crowd sourcing reporting. If we are to bring people with functional needs to the planning, response and recovery process, all IT tools must be accessible (administration and use) to people with functional needs. George is exploring the use of supply chain management software from ANL and is working with Chris Brand at FODAC. Chris is working with Georgia officials.

Mike Galifianakos, the Americans with Disabilities Act (ADA) Coordinator for the Georgia State Financing and Investment Commission, saw the announcement about the Summit and wants to hold a state summit. This also could be a regional summit with a focus on FEMA Region 4 (see map in Appendix C). Amy suggested that it would be possible to do a one-day summit.

Pass It on Center National Database Concepts

Carolyn Phillips and Liz Persaud

PIOC needs some guidance on the subject of databases. Various requests exist for a central place to list available AT. Last year, PIOC created a prototype called NEED AT that can 'crawl' an exchange site and update a national inventory as frequently as desired. Lorrie Harkness from Colorado has a team that spent three months writing code to search Craig's List, Kijiji, eBay and Oodle. Carolyn Phillips previewed this site for the group. The NTF group identified usability and platform issues with the site. It needs enhancement. George Heake recommended that this effort move forward but use open source development.

If NEED AT is to include sources of new equipment in addition to used, it could be interfaced to assistivetech.net.

This is not the kind of program that could be used to track AT reuse program inventory for batch orders from other programs. However, it might be used as a place for listing equipment that is past the point that the program can hold it. It could be made available to other programs.

Craig's List gets 20,000 hits for wheelchairs. Carolyn suggested that a better option would be a link from Craig's List to NEED AT so that information about sanitization and matching could be provided. The real issue is whether pursuing this is a realistic return on investment. Deborah reported fewer than 1500 devices reassigned through AT Act exchange programs. If programs became portals to these sites, they might earn some revenue back. If pursued, the site should permit the user to search for used only, new only or new and used. George recommended that the project proceed with an open source development project.

Recommendations and Next Steps for Initiatives

Carolyn Phillips identified the objective of Day Two as the identification of SMART goals for each key initiative. These are summarized below.

Emergency Management and AT Reuse

Amy Goldman

Next steps in this initiative:

1. *Dissemination plan for the Summit report.*
 - a. Comments on the draft are due on Tuesday, May 25. Trish Redmon will send a reminder to participants of the approaching deadline, ask if they are familiar with organizations that were not represented that should be targeted for release, and encourage the participants to distribute the document widely.
 - b. Trish anticipates having updates made by May 28.
 - c. Get quotations from participants and target represented groups. Joy Kniskern will work with Amy Goldman on a press release that will be cleared through state officials in Georgia.
 - d. Go with a multi-pronged release approach.

2. *Identify who did not attend the Summit but should be included in the future.*

The following persons or organizations were suggested:

Curt Decker, National Disability Rights Network
Caroline Van Howe, ATIA (has committed)
Federal Communications Commission (Karen Peltz Strauss)
Billy Altom, Rural Independent Living (has committed)
Lex Frieden, ILRU (has committed)
Robert Horvath, USAID (has committed)
Deb Fulmer or Brian Parsons from Civil Rights Division
Vocational Rehab Programs (Ask Jeremy Buzzell at RSA who would be an appropriate liaison.)
American Council for the Blind
National Association of the Deaf
American Association of People with Disabilities
Hearing Loss Association of America
Northern Virginia Resource Center
Am Association for Homecare
Rita Hostak, Sunrise Medical
Representative from National Governor's Council
Kelly Buckle, National Council on Independent Living
Carlos Monje, Senior Policy Advisor for Domestic Policy Council, White House
American Association of Retired Persons
Centers for Disease Control and Prevention
Weather Channel
American Occupational Therapy Association (AOTA) (Joanne Willis and Lindsey Bean will represent NTF.)
American Physical Therapy Association (Lauren Cohen)
Emergency Preparedness Yahoo group (Shari Farinha and Cheryl Heppner)
Department of Aging

3. *Devise a strategy for involving AT program directors in the initiative.*

Carolyn Phillips reported that some state AT program directors wanted to be involved. Sara Sack suggested that perhaps this needs to happen through regional meetings using the ten FEMA regions. [See map in Appendix C.] How do you time the planning? Sara suggested that PIOC tag onto the existing regional FEMA conferences.

- a. For planning, determine when regional meetings take place.
Priorities for the meetings would be:
Region 4 Gulf Coast
Region 9 California
Region 6 LA, TX and OK
Region 7 Kansas
- b. Release Summit final report to FEMA directors.
- c. Agenda for the meetings with FEMA should be policies for Emergency Managers that explain use of AT/reused AT.

4. *Get AT needs incorporated into FEMA and firefighter training.*

Linda Jaco from Oklahoma can be key with the firefighter portion because they have a strong relationship and have run some joint programs.

5. *Devise a strategy for AT Reuse programs to gain access to Red Cross shelters.*
6. *Determine how to include recommendation for a new position representing individuals with functional needs (who can then address AT use) as part of the re-do of National Response Framework (George Heake).*
7. *Develop a list of recommended AT for pre-staging in shelters and for response to disasters.*
 - a. Use the Louisiana Assistive Technology Access Network (LATAN) list [see Appendix D] as a starting point. (Jamie Karam, Chris Brand) Consider what is different among regions. California disasters are often unpredictable (e.g., earthquakes, mudslides, fires). East Coast disasters (hurricanes, winter storms, flooding) are usually more easily anticipated. Chris noted that some unrequested items can be critical in disasters, for example, transfer boards. Chris has a preliminary list and could help with this as well as Jamie Karam. A working group (not identified yet) will be tasked with this.
 - b. Survey programs about most-requested items that the program has been able to respond to and that the program has NOT been unable to meet. (Liz Persaud will survey programs in PIOC locations database.)
 - c. Keep the number of categories on this list under control.

8. *Develop Special Working Groups.*

George Heake and Amy Goldman will develop charges for four working groups (Preparation, Response, Recovery, and Mitigation). Caroline Van Howe suggested handpicking a chair for each working group (who is not an NTF or PIOC member). Joy Kniskern suggested that working groups be kicked off with a Webinar for Summit participants and those who could not attend. Participants would then join one of the four groups group.

9. *Identify financial support possibilities.*

FEMA. Roll all training needs that incorporate AT in emergency response into a major proposal. This needs FEMA involvement. George Heake will contact Marcie Roth about this. This might be able to include accessible information technology.

NIDRR. The request for proposals is usually released mid October. Strands address specific areas – policies and practices or research. This is extremely competitive. The proposal could be for policies and practices for training. NIDRR likes pilot programs that show something has been done. Inventory is a possibility for research, but that strand is more difficult.

AOTA. Is this a possible source of some funding?

10. *Preparation for emergency*

Get AOTA representation.

11. *Expand awareness of the initiative.*

Amy Goldman will submit a proposal for a session at ATIA on the involvement of AT professionals in emergencies.

ATIA Conference Planning

Liz Persaud reviewed the plans for the PIOC strand at ATIA next year. This will include introducing the IQ-ATR for the first time at ATIA. George will repeat his session on AT

Reuse in Emergency Management that was well-attended last year. Joy Kniskern suggested a Sustainability session that will include the SWOT analysis, transportation and distribution issues.

The Pre-Conference will be refined to permit more participation. Instructors will be asked to provide updates and changes for the October ATIA session.

ATIA is introducing a town hall format. Caroline Van Howe suggested that a panel on Emergency Management might be well received. The Chicago Mayor's Office has an Office of Disabilities and could probably send a representative. Amy would like to see a manufacturer representative. Argonne National Lab is located there and Ed Tanzman might be asked to participate. Amy Goldman volunteered to moderate a town hall session. The goal will be to develop this for Chicago and repeat it in Orlando.

Pass It On Center could host additional sessions.

Someone must staff the PIOC booth. Rhonda Perling may be in Chicago to help.

Participation at Other Conferences

CSUN is a West Coast conference that will be held in San Diego. It has become more of a blind/low-vision show. There is major overlap with ATIA. It has had up to 4,000 in attendance. Someone from West Coast AT programs could help with that.

RESNA 2010 in Las Vegas.

FICCDAT 2011 is in Toronto June 5-8. The Call for Papers is up now. Robert Todd is already planning the CATEA paper for this conference. Nancy Meidenbauer and RESNA will be participating.

ATIA Webinars. Caroline Van Howe talked about using the alternative platform, Live Meeting, in which videos and desktop sharing can be used. These might not be accessible to government agencies. She noted that Trish Redmon will be working to take Pre-Conference content to develop one-hour Webinars.

Plans and Commitments for Year Five

Sustainability and Partnership Planning

Sara Sack led the discussion on priorities. The questions that continue to come are:

- How to make the business case for reuse

- How to get started

- How existing programs build a business case to take to partners

Presentations have been done on partnership building, in-kind contributions and how those weave into a program. Perhaps a more systematic approach is needed.

How do you grow a program? In the current environment, the money is coming from the government partners. The Veterans Administration (VA) is asking for help now. In the past, programs have had relationships but they were parallel relationships. Recently there has been a turnaround. It may be the number of vets coming through. VA has called Hawaii and Kansas about helping with services with backup AT equipment. The opportunities should be explored for tech and reuse programs.

Sara may re-visit those programs that were surveyed last year and take a more in-depth look at budgets and sources of income, what that means, how to expand a program, what the considerations are (staff, space, more partners). Amy Goldman suggested that a Small Business Administration presentation might be married to this effort simply to teach basic concepts in structure, organization and adding staff.

It would be helpful to improve the packaging of information for programs through PIOC resources. Think about the Car Finder model. The program defines what the user needs, then retrieves appropriate information. This could be a sort system for a plan for growth, associated tips and best practices.

Deborah Buck will consider attending a Dashboard design class. A program data dashboard is one tool that could be developed to assist program leaders in tracking data and having it readily accessible for release.

Sustainability follow-up assignments:

1. Capacity statement for fee activities – Carolyn, Joy, Caroline and Chris
2. Develop tip sheets – Sara, Trish, Joy
3. Explore dashboard idea. – Deborah, Trish and Liz
[Trish – Send Stephen Few information to Deborah.]
4. Work on program models report to inform frameworks – Joy, Sara, Trish
5. Build a framework for different partner types, e.g., VA, nonprofit, insurance – Sara, Joy and Trish
6. ROI information: description and activities – Sara and ?
7. Survey current partners and activities to recruit new partners -- ?

Knowledge Base

Recommended enhancements included:

1. Create personas for audiences that are more explicit.
2. Remember what we know now: most people only want a keyboard search
3. Follow what people are trained to do: Amazon, shopping
4. Add links based on the article the user read: “Users who read this also read” or “people like you also liked” . . .
5. Clean up the icons; first impression may not be positive. (Maybe we don’t want categories and icons. Discuss optimal use of space. Possibly highlight videos.)
6. It is unclear on first glance whether the search field is only for the Knowledge Base.
7. The “wall of links” (search result) is frustrating. Think about how to change this.
8. Add user ability to comment after reading an article or contact PIOC.
9. Smart features: Beginner, intermediate, advanced kinds of searches.
10. Create ability to tag content for multiple categories.

11. Make policies and procedures easier to use and maintain. "Table of contents" form.
12. Add Sara's tip sheets.
13. Add the model policies and procedures.

Assignments:

1. Trish, Lindsey and Liz – Create list of proposed enhancements and allow review before we present to Sharon.
2. Sara, Deborah and Robert – Review proposed enhancement list.

State Summits

These meetings bring together individuals interested in AT reuse for a day and a half. Amy Goldman suggests packaging the service: This is what PIOC offers. This is what the summit host will be expected to do. Specify deliverables. There must be a take-away plan. Charge travel only while PIOC has funding. When that no longer exists, charge a consulting fee. Carolyn Phillips reported that the host state is responsible for hiring a facilitator and developing the report. They are required to do some pre-work. All of this could be developed into a consulting package (not to be given away on the Web).

Deborah Buck suggested being mindful of PIOC needs. If a state represents a model that is not documented, bump it to the top of the list to serve Knowledge Base interests. Consider how to turn the state summit information into systematic information collection about AT reuse program development. A longitudinal study approach to this with repeated summits could be useful. Programs should be required to complete an extensive survey. A project management tool could be used to map tasks. Use the IQ-ATR to define the tasks.

Assignment: Joy, Deborah, Sarah, Lindsey and Trish – Have a meeting to debrief this entire process and identify what tools could be brought to bear.

Manufacturer Relationships – Complex Rehab

Joy Kniskern stated that the Georgia initiative will continue. When people go to FODAC with denials or delays, the reasons will be investigated. By next year, the survey should be done to show whether reuse is cutting into the new AT market in Georgia. Rita Hostak is interested in this information.

The potential for group purchasing of spare parts is still on the agenda.

Sara Sack expressed concern that no harm be caused to existing suppliers, especially rural vendors. Encroaching on their ability to provide spare parts and repair services might push them past the tipping point and cause providers to leave the market.

Deborah Buck explained that the ATAP Programs limited their approach to demonstration and loan, so that it didn't hurt the market. Contracts for bulk purchases should still credit the local suppliers for the local portion of purchases.

There is also a concern on the part of vendors about qualified people informing prospective buyers. There should be more communication with DME suppliers. Deborah suggested that it would be helpful to speak to groups of vendors. Joy proposed that Webinars be prepared for DME providers, explaining the AT purchase process and reimbursement. PIOC could work with ATAP to provide some of this educational initiative.

Next steps:

1. Complete survey. (Joy)
2. Work with local and rural DME vendors. (Joy, Georgia group)
3. Ensure that demonstrations are done by qualified individuals.
4. Educate more vendors about the process, possibly through an ATIA Webinar. (PIOC, ATAP work with ATIA)

IQ-ATR

Recommendations for changes included:

1. Revision of one indicator to include device alerts.
The IQ-ATR Device Recall Tracking indicator may need expansion or revision. Device Alert is not the same as device recall. Programs should check status of devices with manufacturer before refurbishing to ensure that no alerts exist. Kansas gets alerts from manufacturers and FDA. Check PIOC information or call Sara Sack for assistance when updating the indicator. Rita Hostak says the manufacturers will work with programs to implement this.
2. Consider adding comments capability for each indicator in the Online Program Assessment Tool. Look at some models: U.S. Census, Microsoft Office Help. Track who is contacting PIOC and why.
3. Try to capture some basic information about the program (organization type, size, activities). Add: How did you learn about PIOC?
4. Track use of Indicators of Quality and the Knowledge Base to see how people are using the policies and procedures. Follow the links and analyze trends.
5. For rollout: Move the Online Program Assessment Tool 'above the fold' on the PIOC home page. Do an e-mail blast for marketing. Consider adding RSS feed.
6. Allow those who don't want to register when using the Online Program Assessment Tool to request additional technical assistance.
7. Ask anonymous users if they would like to be added to e-mail to be informed of future developments;
8. Robert Todd noted that experience shows that collecting a simple e-mail address is more effective than requesting lots of information.

Technical Assistance Activities/Ideas

Complaints are rare. Response time has been great.

George Heake has networked extensively to share the message about PIOC's involvement in AT preparedness. Some of this has involved responding to emergencies in Haiti and American Samoa with his PIOC hat on. He has worked with Chris Brand on the Haiti effort.

Sustainability for the Pass It On Center

Suggestions for elements of the sustainability strategy were wide-ranging.

Give input to federal agencies. There are many voices. Reauthorization of the AT Act programs is upcoming.

As organizations like NIDRR define their upcoming priorities, remind them to look at reuse as a priority. They have a long-range planning process with opportunities for public comment.

When people compliment PIOC work, take the opportunity to remind them that the clock is ticking on funding. Ideas about how to sustain PIOC need to be formalized, broken down by function: what it costs to maintain Web site, technical assistance, etc. RSA has indicated that a no-cost extension is possible (for using money that has not been spent, and there may be enough for an additional seven months.)

Because most programs who need help have constrained resources, it is difficult to start charging them. Georgia Department of Labor (which administers Pass It On Center) permits fee-based services in which the revenues **do** return to the program. Private foundations are good for proof of concept, but not for ongoing operations.

Green initiatives may be an opportunity. Recycletronix™ in Marietta does large-scale recycling, and is one of two EPA-qualified electronics recyclers. This may be a possibility for jobs training or a diversified business model. The initiative is part of the Tommy Nobis Center, a community program offering rehabilitation and job training services, and most of the employees are people with disabilities who were clients of the center.

Western States AT Reuse Symposium

Databases

One of the expressed priorities was a regional dataset providing access to the inventory available in all participating programs. This would permit the group to ignore artificial political boundaries to assist each other and serve customers. The group has begun defining a database, but the NTF suggests several points for consideration.

1. Several databases already exist that could be enhanced to save time and money: NEED AT, the different exchange databases, and the proposed National Cristina database. These are in addition to programs (e.g., Project MEND, Paraquad and Kansas) using proprietary database software from various companies. Deborah Buck may have access to corporate support to build a database.
2. Emergency inventory will need to be kept in a separate database that must be built.

The proposed National Cristina database might be an option, but it is not accessible. This issue is being addressed by National Cristina.

What should NTF do? The Western states have agreed to work together. It is unlikely that all will agree to move to a new system. They need to agree that it must conform to NISAT and be Section 508 accessible. ATAP did a comparison process for the exchange systems that can be shared. It's a couple of years old.

NTF can help them choose an approach. The consortium of Western states should prepare a functional specifications document that identifies all needs. The specifications can then be categorized as mandatory, desirable or optional. Deborah suggested that an ATAP technical resource lives in Denver and might be helpful.

Negotiating Cooperative Agreements

Group purchasing agreements cut across national concerns and perhaps should be addressed as such. Perhaps this should be done through NATTAP, but the Western states want to address this on their own. This could be done as a national deal with UPS. Rhonda Perling has contacts that could facilitate an agreement with UPS. These negotiations are time intensive, and failure to use the negotiated deal could result in negative relationships and jeopardize the willingness of the company to assist in emergencies.

There are many issues surrounding functions like transportation and delivery.

Program insurance is available through nonprofit associations. The group of states could negotiate for favorable rates.

Stafford Act

There are three different sections of the Act that depend on whether the state has applied for federal aid or not. This has to do with assistance to individuals who have property damaged in disaster. It is not intended to restore property to its condition before disaster. Grants range from \$50 to \$30,300 for people who are uninsured.

PIOC and the Emergency Management group should review this and decide what to do. Should PIOC and the affiliated special interest groups and agencies advocate for a change to exempt AT and home accommodations? This could involve a large number of advocacy groups in concert. This could also be part of the National Recovery Framework. Amy Goldman and Deborah Buck will determine who in Washington will be the appropriate contact.

APPENDICES

- A. List of Presentations from NTF Meeting
- B. Program Models
 - Outline of White Paper
 - Program Models Matrix (with Sizes)
 - SWOT Analysis
- C. FEMA Regions Map
- D. List of Recommended AT for Shelters (LATAN)
- E. PIOC Reuse Strand for ATIA Conferences 2010/2011

Appendix A: List of NTF Presentations

These presentations and related objects may be viewed at
<http://www.passioncenter.org>

Appendix B: Program Models

OUTLINE OF PROPOSED WHITE PAPER FOR POTENTIAL FUNDERS OF AT REUSE PROGRAMS

Why Reutilization of Assistive Technology Matters in 2010 and Beyond: A Business Case

Executive Summary:

- Purpose and Audience
- Summary of Business Case
- Key Recommendations

Introduction

- History of AT Reuse and Legislative Foundations
- Current Classifications of AT Reuse
- Overview of AT Reuse Program Models

The Business Cases

- A Summary of *N* Years of Data
- AT Reuse as One Answer to the AT Needs of Uninsured Americans
- The Greening of America and How AT Reuse Fits
- AT Reuse and Medicaid
- AT Reuse Programs and Preliminary Work on Return on Investment
- Case Studies of Successful Models and Practices

APPENDIX B: PROGRAM MODELS, cont.’

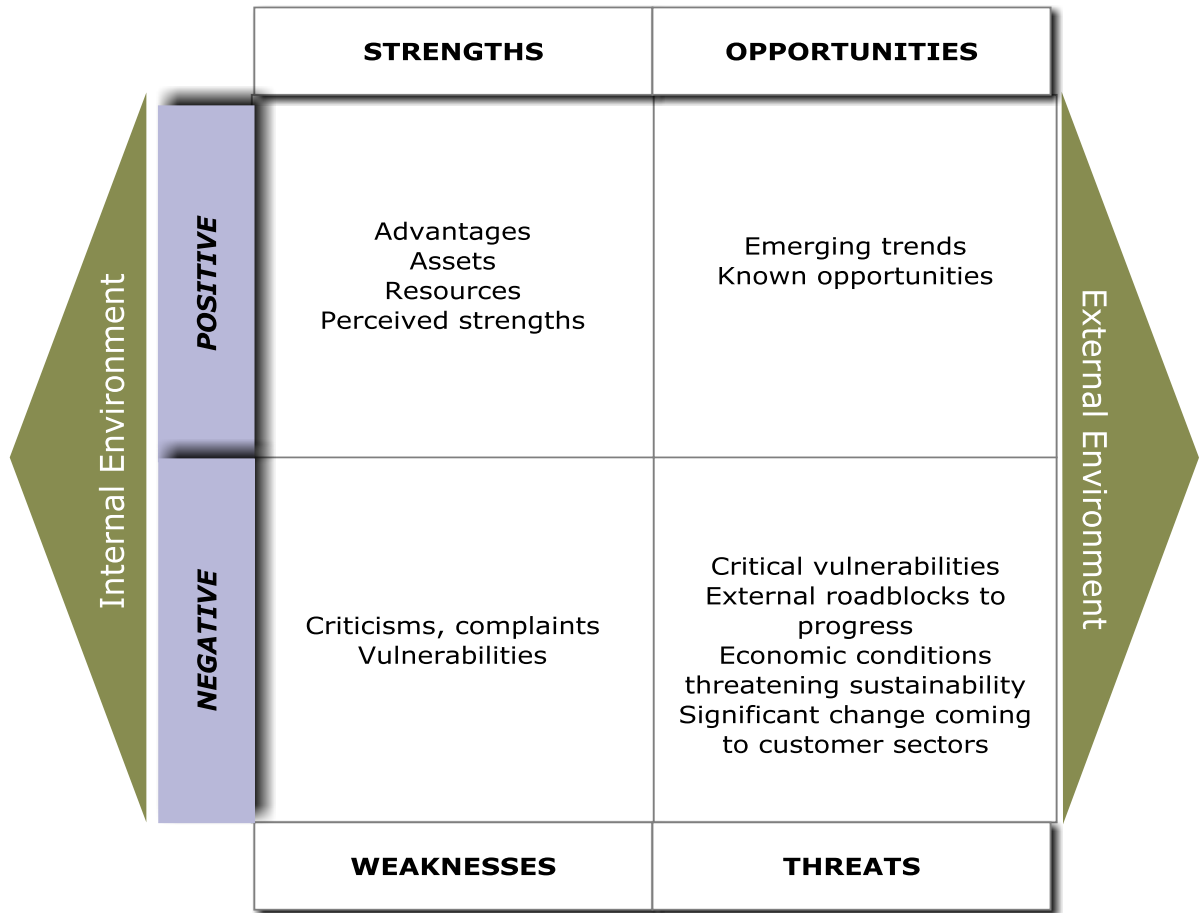
AT Program Models Matrix by Organization Type, Size and Reuse Activities

AT REUSE PROGRAM MODELS

Program Type by Organizational Structure/ Activity	Program Size by Volume of Devices Reassigned Annually*					
	Small 50 items or less	Medium 51-199 items	Large 200-499	X-Large 500-999	XX-Large 1000-1999	XXX-Large >2000
Nonprofit: AT Reuse is primary purpose						
Refurb/Reassign DME						
Refurb/ReA computers						
Exchange only						
Ref/ReA/Exchange						
Nonprofit: AT Reuse is one program in a larger organization						
Refurb/Reassign DME						
Refurb/ReA computers +						
Exchange only						
Ref/ReA/Exchange						
Government agency operating reuse program						
Refurb/Reassign DME						
Refurb/ReA computers						
Exchange only						
Ref/ReA/Exchange						
Government agency partnered with nonprofit organization for reuse						
Refurb/Reassign DME						
Refurb/ReA computers						
Exchange only						
Ref/ReA/Exchange						
University-based program						
Refurb/Reassign DME						
Refurb/ReA computers						
Exchange only						
Ref/ReA/Exchange						
Refurb/Reassign DME						
Refurb/ReA computers						
Exchange only						
Ref/ReA/Exchange						

*Program size models derived from research by Dr. Sara Sack, University of Kansas

Program Model Organization Type SWOT Analysis



Appendix C: FEMA Regions



Appendix D:

Louisiana Assistive Technology Access Network (LATAN)

List of AT for Pre-Staging in State-Run Emergency Shelters in Louisiana

Items Per Shelter

<u>Item</u>	<u>Qty</u>	<u>Description</u>
Cane-Quad	2	Medium Base/250 lbs.
Bari Quad Cane	1	700 lbs.
Crutches-Standard	3	1(5'2"-5'10")/1(4'7"-5'3")/1(5'10"-6'6")
Walker-Regular	2	17"W/300lbs/5'4"-6'6"/dual release
Walker Wheels	2	3" fixed wheels (pair)
Walker-Bariatric	2	Bariatric (750 lbs.)
Transport Chair	1	Regular (19"Wx16"D/275 lbs.)
Transport Chair	1	Bariatric (24"Wx15.75"D/400 lbs.)
Transport Chair	1	Bariatric (22"Wx18"D/400 lbs.)
Wheelchair-Regular	1	Regular (18"Wx16"D/250 lbs.)
Wheelchair-Bariatric	1	Bariatric (20"Wx16"D/300 lbs.)
Wheelchair-Bariatric	1	Bariatric (24"Wx18"D/450 lbs.)
Shower Chair	1	300 lbs. with back and arms
3-in-1 Bedside Commode	1	650 lbs./heavy duty
Reading Glasses	12	#908 TUFF Poly 1/2 frames-black
Magnifier-Lighted	2	3x – 5x magnification
Sanitizing wipes	box	
AA batteries	box	
ZAM communicators	2	

NOTE: By July 31, 2010, the above items will be pre-staged in five state-run emergency shelters (three different areas of Louisiana) for use by people with functional needs during disasters per LATAN's Memorandum of Agreement (MOA) with Louisiana's Department of Social Services. As funding allows, more shelters in different areas of the state will be provided with AT and/or with other types of devices.

**Appendix E:
PIOC Reuse Strand for ATIA Conferences**

2010 Chicago – October 27-30
2011 Orlando – January 26-29

SESSION	LEAD SPEAKER	OTHER SPEAKERS
Connecting the Dots: Where to Begin and How to Build an AT Reuse Program	Carolyn Phillips & Liz Persaud	Dorothy Young
Effective AT Reuse in School Systems	Carolyn Phillips & Liz Persaud	Rob Curtin – CAP Sharon Alderman
Research on AT Reuse Outcomes and Effectiveness	Joy Kniskern Lindsey Kampwerth	
Matching Persons with AT for Demo/Loan and Reuse Programs	Lindsey Kampwerth	
Indicators of Quality for AT Reuse Programs and Helpful Resources	Liz Persaud & Lindsey Kampwerth	
During Tough Financial Times Collaborative Partnerships Are More Important Than Ever	Sara Sack	
Getting Ready: The Role of AT Providers in Emergency Management	George Heake	
Return on Investment and Budget Development for Reutilization Programs	Joy Kniskern & Sara Sack	